



PRESS RELEASE: For Immediate Release

Worldwide Access to Data Innovations Customer Web Portal

November 5, 2009 – South Burlington, VT: Data Innovations announces worldwide access to our Customer Web Portal (CWP). All Data Innovations regions now have a regional-specific link for accessing the CWP. The CWP allows customers to open and track support requests, access the online Knowledge Base, and download various online resources such as new versions of software, interface drivers, training materials, and user documentation.

Please contact the customer services department for your region to obtain information on how to access the Data Innovations Customer Web Portal.

Region	Office Hours	Technical Support Contact Information
Data Innovations North America	9:00 a.m. – 8:00 p.m. EST/EDT Monday – Friday	802-658-1955 northamerica-support@datainnovations.com North America Customer Web Portal Access
Data Innovations Europe	8:00 a.m. to 6:00 p.m. CET/CEST Monday – Friday	32 2 332 24 13 europa-support@datainnovations.com Europe Customer Web Portal Access
Data Innovations Latin America	8:30 a.m. to 6:00 p.m. BRT/BRST Monday – Friday	55-11-38013283 latinamerica-support@datainnovations.com Latin America Customer Web Portal Access
Data Innovations Asia	8:30 a.m. to 6:00 p.m. HKT Monday - Friday	852-2398-3182 asia-support@datainnovations.com Asia Customer Web Portal Access