



Data Innovations North America Enhancement to Data Innovations Customer Web Portal

November 10th, 2008

SOUTH BURLINGTON, VT: To provide our customers with greater control and flexibility to our on-line resources, Data Innovations has recently enhanced the Download section of the Data Innovations Customer Web Portal. In addition to the current on-line resources, User Documentation and Training materials, we have added all Instrument Manager Interface Drivers, Instrument Manager Core software, and Language Locale Files.

Now that we have added all downloadable resources to the Download section of the Customer Web Portal, we will be deactivating our password protected, downloadable -resources located on our corporate website. A list of available interface drivers will still be available on our corporate website but access to download any drivers or other on-line resources is moving to our Customer Web Portal. Resources will be available on both the website and Customer Web Portal until December 15th 2008. After December 15th 2008 the resources will only be available for download from our Customer Web Portal.

Please contact the customer services department for your region to obtain information on how to access the Data Innovations Customer Web Portal.

Region	Office Hours	Technical Support Contact Information
Data Innovations North America	9:00 a.m. – 8:00 p.m. EST/EDT Monday – Friday	802-658-1955 support@datainnovations.com
Data Innovations Europe	8:00 a.m. to 6:00 p.m. CET/CEST Monday – Friday	32 2 332 24 13 europe-support@datainnovations.com
Data Innovations Latin America	8:30 a.m. to 6:00 p.m. BRT/BRST Monday – Friday	55-11-38013283 latinamerica-support@datainnovations.com
Data Innovations Asia	8:30 a.m. to 6:00 p.m. HKT Monday - Friday	852-2398-3182 asia-support@datainnovations.com