

Data Innovations, Inc.  
120 Kimball Avenue, Suite 100  
South Burlington, VT 05403 USA  
Support Phone: (802) 658-1955  
Support Email: support@datainnovations.com

-----  
CRITICAL UPDATES ALERT NOTICE

DATE: September 19, 2007  
-----

**GROUP POTENTIALLY AFFECTED:**

Customers using Instrument Manager versions 7.04.0001 through 8.04.03.01 with Specimen Management licensed. (Versions earlier than 7.04.0001 and more recent than 8.04.03.01 are not affected.)

**ISSUE:**

Corrupt database indices in the Specimen Management database could cause the misassociation of test and test result for a specific specimen(s).

**ISSUE DETAILS:**

This application integrity problem is the result of Caché stopping due to an abnormal event, such as a system's database/drive filling to capacity or a power outage at the precise instant a specimen is filed in the database. These conditions could cause an incomplete record of the data.

With Instrument Manager versions 8.05 and later, the potential for this problem to occur has been ruled out through the design and addition of safeguards to the Instrument Manager software using transaction processing.

**SOLUTION:**

If you have any reason to believe that one of the abnormal events outlined above may have occurred, run the SM Database Indices Repair Utility to detect and correct any problems.

You can download this utility and instructions on its use from our website at <http://www.datainnovations.com/Support/IMPatchUpgrades/tabid/70/Default.aspx>. The utility will scan the SM database for errors, correct any issues encountered and provide a report of the conclusions.

-----  
If you have further questions regarding this Alert, please feel free to contact us at the email or phone number shown above.  
-----